

CASE STUDY

Recognition At a Heavy Civil & Mine Construction Company



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A Heavy Civil & Mine Construction Company

This heavy civil and mine construction company based in Canada deals with the array of challenges associated with working on remote construction and mine development projects that lack supporting infrastructure.

The Challenge

As the company continues to grow, with a large number of their employees being non-desk and working in remote locations, they needed a way to reach everyone, regardless of their location, and provide access to meaningful recognition.



The Solution

Implementing Terryberry's recognition solution has given the company Logistics the tools to easily recognize their employees for outstanding contributions based on their mission, vision, and values as an organization.

They implemented Terryberry programs such as:

PERFORMANCE & INCENTIVE AWARDS

The company's safety program communicates and rewards a safer working environment.

SOCIAL RECOGNITION

Manager funding makes it easier for managers to reward employees on the spot, while peer-to-peer nominations allow employees to recognize anytime, anywhere.

MILESTONE & SERVICE AWARDS

At certain important milestones in their careers, employees are recognized and presented with a selection of awards to choose from.

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Our company believes that everyone deserves to be recognized for the work they do and feel valued by their employers. We are trying to utilize Terryberry to help create a positive, engaged, and purpose-led organization through the power of meaningful recognition.

All of the company's recognition programs can be accessed via the Be Recognized mobile app. In addition, the app has allowed their remote workforce to better connect with its people.

The Results

The company's Safety Team has received positive reviews about their new social recognition program. Employees are really responding to the personalized nature of the program, and they feel more valued. The company is experiencing a steady increase in user participation, with 91% manager engagement, and employee recognition has increased 68%.

In addition, the company applies what they have learned to create a culture of recognition by amplifying recognition moments in meetings and building platform training into their onboarding process.



▲ 68%

Employee Recognition
Received

Over a two-year span